



**Practice
Newsletter
January – March 2012**

Medical Students

We are fortunate to have medical students attached to our Practice for short periods.

This is a vital part of their education and your co-operation is very much appreciated.

Students will occasionally sit in with our own doctors during consultations, for them to gain experience.

Your consent will be sought beforehand but if you have any concerns or objections please do not hesitate to inform the doctor or Receptionists.

TRIAGE

On days when the demand for appointments is particularly high it is sometimes necessary for the doctor on call to triage appointment requests.

The doctor will speak to you on the telephone and decide whether your problem can be dealt with over the phone or if you need to come in.

We do try to keep triaging to a minimum and we appreciate your co-operation at these busy times

REMINDER

The Surgery is closed every Tuesday between 1pm and 2pm for Staff Training

**Half Day Closing for Staff
Training**

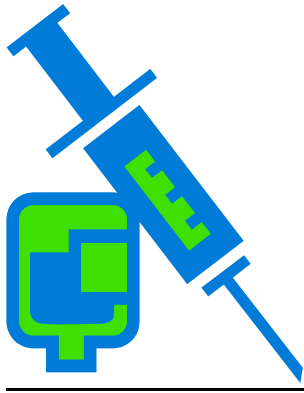


The next 'Ayrshire Wide' Staff Training will take place on

14th FEBRUARY 2012

On this date, the GP and Community Nursing Service from within South Ayrshire will close at 12.30 and will be covered by

**ADOC EMERGENCY
SERVICE
TEL (08454 24 24 24)**



FLU VACCINATIONS

Flu Vaccinations are still available!

If you are over 65 years or are in the risk groups for flu please come along to the surgery on this day.

For more details ask at reception.

This leaflet can be made available in other languages or in a larger format if required.

EXTENDED HOURS

We offer a service for patients who find it difficult to attend appointments during normal surgery hours perhaps due to work or travel commitments!

This service is on one morning per week usually Tuesday or Thursday between 6.30am and 8.30am

These appointments MUST be booked in advance

Repeat Prescriptions

Medication that is not on your repeat list requires to be asked for as a "special request"

We would ask that you phone before you collect these medicines as the doctor may not wish to prescribe them.

PLEASE ALLOW 48 HOURS FOR ALL PRESCRIPTIONS

**The Surgery
9 ALLOWAY PLACE
AYR**

**Tel: 01292 611835
Fax 01292 284982**

Dr S W Hendry
Dr K Coulter
Dr Helen Hunter
Dr Connor McGaughey
Dr Carolyn Adams

Practice/Business Manager:
Dee Heron

Practice Sisters:
Margo Robertson
Marion Hales

Secretary:
Charrie McGill

Senior Receptionist/Health Care Assistant:
Helen Hutchison

Receptionist/Health Care Assistant:
Lorraine Grant

Receptionists:
Fiona Millar
Susan Nason
Sharon McNeillie
Gillian Cooper
Caroline Clark

website: www.ayrdoctors.co.uk